



May 2, 2016

Tracy Babbidge, Bureau Chief
Department of Energy and Environmental Protection
10 Franklin Square
New Britain, CT 06051

Jeffrey R. Gaudiosi, Esq.,
Executive Secretary
Public Utilities Regulatory Authority
10 Franklin Square
New Britain, CT 06051

RE: Docket No. 13-03-02 – PURA/BETP Consideration of 2013-2015 Conservation and Load Management Plan – **(R32) Evaluation of Persistence in the Eversource Customer Behavior Program**

Connecticut Energy Efficiency Fund's Electric and Gas Conservation and Load Management Plan for 2016 through 2018, submitted pursuant to Connecticut General Statutes Section 16-245m(d)

Dear Ms. Babbidge & Mr. Gaudiosi:

The Energy Efficiency Board filed a third party program research study on April 19, 2016: Evaluation of Persistence in the Eversource Customer Behavior Program (R32) (“the Report”). The United Illuminating Company (“UI”), Connecticut Natural Gas Corporation (“CNG”) and The Southern Connecticut Gas Company (“SCG,” and with UI and CNG, the “Companies”), hereby submit written comments on the Final Report.

Section 245m(d)(4) of the Connecticut General Statutes (the “Statute”) requires that the Department of Energy and Environmental Protection (“DEEP”) adopt an independent, comprehensive program evaluation, measurement and verification process to ensure, among other things, that “evaluation results are appropriately and accurately taken into account in program development and implementation.” The Companies agree that program evaluation is important in the development and implementation of the programs and participate in the independent evaluation process as outlined in the Statute. The Companies have previously commented on the Draft Report. The Statute also allows the Companies, at their discretion, to comment on the Final Report, this letter being the result. The Companies also participate in any technical sessions called regarding the Final Report.

The Companies are dedicated to providing efficient, cost-effective programs and the evaluation process, including the evaluation results and recommendations, is an important component of this. As a result, the program administrators will use the recommendations from the Report, as well as comments of other stakeholders and any technical meeting results to analyze and update the program as necessary. The program administrators work with the Residential Technical consultant and the Residential Committee as necessary to update the program. The program updates are reflected in the Plan or Plan update that is presented and approved by the Energy Efficiency Board prior to the submittal of the Plan to DEEP.

Similarly, any results related to the energy or demand savings calculations from the Report are used, along with other resources, within the annual update process for the Program Savings Document (PSD). The PSD is also updated and filed on an annual basis. The recommendations and results within the Report will be handled and reflected as outlined in the above process and will be reflected in the next Plan or Plan Update the Companies file.

If you have any questions please do not hesitate to contact Richard Oswald at (203) 499-2538 or Patrick McDonnell at (203) 499-2923.

Very truly yours,

Richard Oswald
Lead Engineer, Technical Support Services